



MANAGED
SERVICES

Altura Advantage Maintenance

Join thousands of satisfied customers that already benefit from Altura Advantage's Avaya Diamond Partner support services. Take the risk out of system management with our 24/7 remote monitoring, 4-hour emergency response time, and proactive maintenance.

Reduce overall operational costs while taking charge of the health of your system. Our internal procedures streamline the process for responding to service requests, which enable quicker responses, reducing system downtime.

We take pride in understanding our customers' needs and delivering service that's second to none. Let Altura Advantage simplify the management and maintenance of your Unified Communications.

Immediate Benefits Include:

- Alarm monitoring and management of critical servers and applications
- System-generated SMS and email notifications through the Altura Edge Portal
- Incident management
- Expedited emergency response
- On-site labor for software and hardware support
- 24/7 help desk support
- Preferred MAC (Moves Ads Changes) service pricing
- Convergence services for voice, video, wireless, and data

Gain the Altura Advantage today!



(800) 654-0715
www.alturacs.com

