



MANAGED
SERVICES

Altura Patch Management

Patch management is a critical issue, but routinely pushed to the bottom of IT departments' "To Do" lists. Altura's Patch Management subscribers benefit from pro-active, preventative updates to their Avaya software and firmware.

Our highly-skilled and certified service teams, with up-to-date knowledge of patch releases, apply patches to your systems, remotely monitoring progress and implementation. Altura ensures that updates are installed correctly by testing systems after updates have been applied and documenting the process for further reference.

Notifications are provided when they become available and authorized updates are performed according to your priorities and change windows to keep your system secure and up-to-date.

Immediate Benefits Include:

Review and analyzation of manufacturer updates to determine the impact to supported systems

Recommendation of how and when to implement product updates

Installs of authorized updates for each supported product provided according to your priorities and change windows

Coordination of the reset of the products plus testing to verify service is restored

Call today for packages customized to your needs!